



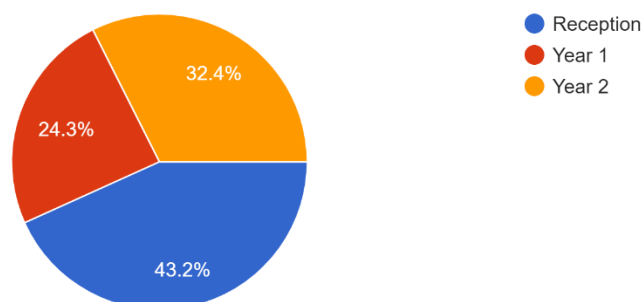
# Anglo Portuguese School of London

## **Parent Satisfaction Survey**

March 2023

My child/ren is/are in the following year group/s:

37 responses



The Survey was completed by: 37 parents

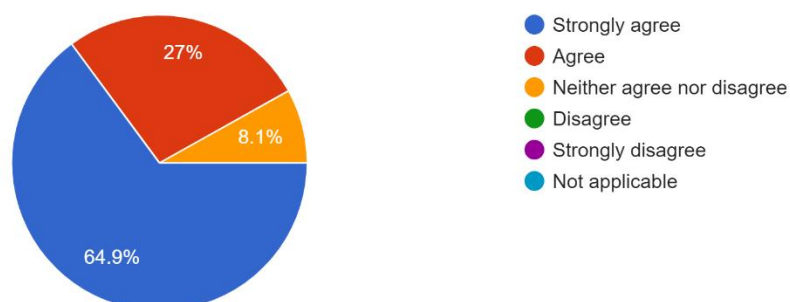
14 Reception parents

9 Year 1 parents

14 Year 2 parents

My child is happy at school

37 responses



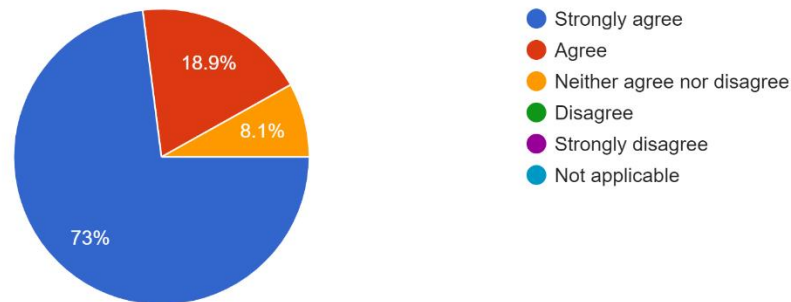
**92%** of families who completed the survey agree or strongly agree that their child is happy at school.

Questions we recommend parents ask their child/ren regularly:

Are you happy at school? What made you happy today?

### My child feels safe at school

37 responses



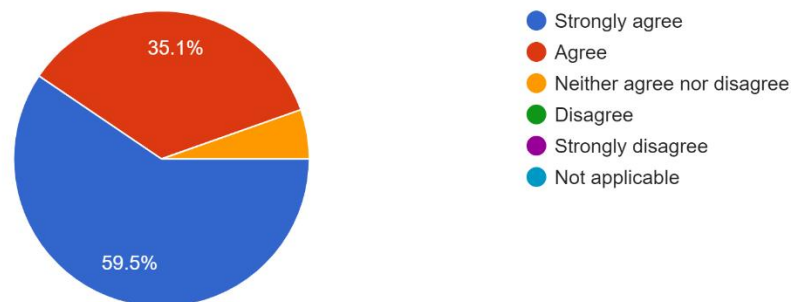
**92%** of parents who completed the survey are confident that their child feels safe at school. Safety is a big part of what we do at APSOL. It is important that children feel safe and know how to keep themselves safe.

Questions we recommend parents ask their child/ren regularly:

How do you stay safe at school? Who do you speak to if you have any worries?

### The school makes sure pupils are well behaved

37 responses



**94.6%** of parents agreed that the school makes sure pupils are well behaved.

Our external reviews including: Link inspector (Ofsted), School Improvement Adviser and Safeguarding experts all comment on how well-behaved the children are and the schools consistent approach to behaviour management.

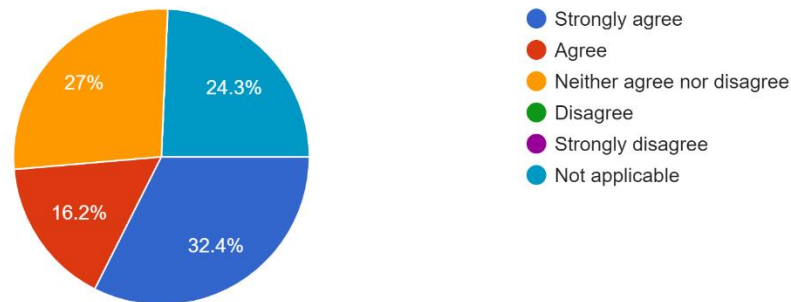
We are an inclusive school and try our best to support children with more challenging behaviours or needs, by seeking support from external professionals.

Questions you can ask your child:

What does good learning behaviour look like? Why do you think the Calm School code is important? Why is it important to be kind?

The school deals with incidences of bullying quickly and effectively

37 responses



The school takes proactive action in dealing with any behaviours that are unkind to others. This is evident in pupil feedback recorded with external experts that support and visit the school regularly.

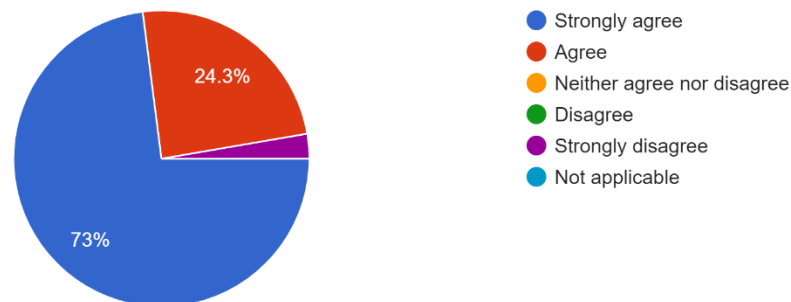
Questions to ask your child:

Who are your friends? Who do you play with? Are your friends kind?

\*Any concerns parents may have, should be reported to the class teacher in the first instance or the Head so that prompt action can be taken.

The school makes me aware of what my child will learn during the year (Welcome to year group meeting, termly knowledge organisers)

37 responses



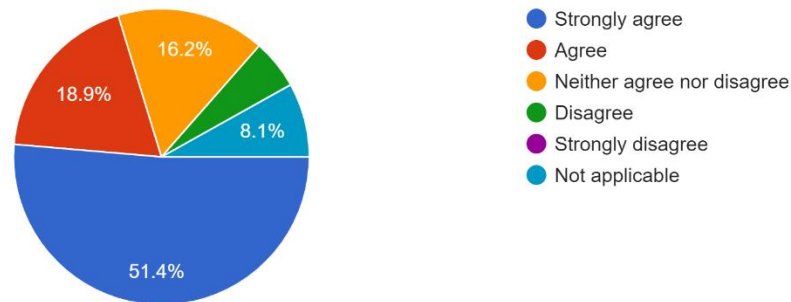
**97.3%** of parents are well informed about the children's learning and with the information provided by the school. Examples of communication about what your child learns every academic year:

- Welcome to year group meetings in September
- Up-to-date curriculum information on our school website
- Termly knowledge organisers shared with parents via email
- School newsletters
- EYFS newsletters (weekly) for Reception parents
- Showcases and performances including book looks

If you are not receiving regular communication from the school, please ensure that your contact details are up-to-date

When I have raised concerns with the school, they have dealt with it properly.

37 responses



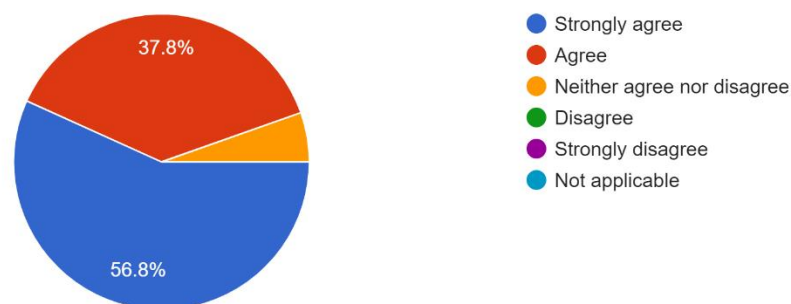
Overall, the majority of parents who have raised a concern, are satisfied with the school's response.

2% (1) disagreed. In the event that you have a concern, please see your child's class teacher in the first instance or request a meeting via the school office. If it is a concern of a more serious nature, please contact the school and arrange to see the Headteacher or Assistant Headteacher.

After expressing a concern, if you feel you need a follow up, please follow up with a call or email.

The school has high expectations for my child

37 responses

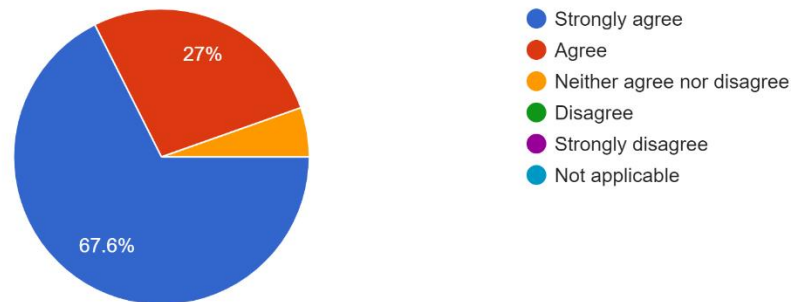


**94.6%** of families agree that the school has high expectations for their child.

At APSOL we believe that every child, no matter what starting points, need to make good progress from baseline: academically, socially and emotionally. The staff work hard to ensure that the children's needs are met and work with families to ensure everyone supports the child's needs.

### My child does well at this school

37 responses



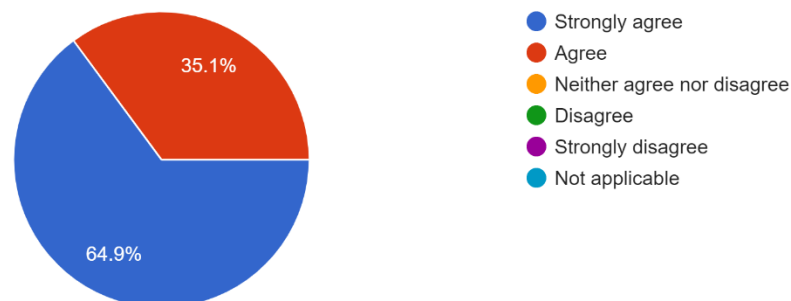
**94.6%** of our surveyed parents agree their child is doing well at this school.

Parents can see how their child is doing by:

- talking to their child about the learning and the subjects they had at school
- looking at progress in the books
- seeing growth in confidence, articulation, presentation
- discussing assessments and child's progress with the class teacher, Senco if applicable

### The school lets me know how my child is doing (Parent-teacher meetings in October and February, end-of-year school report)

37 responses



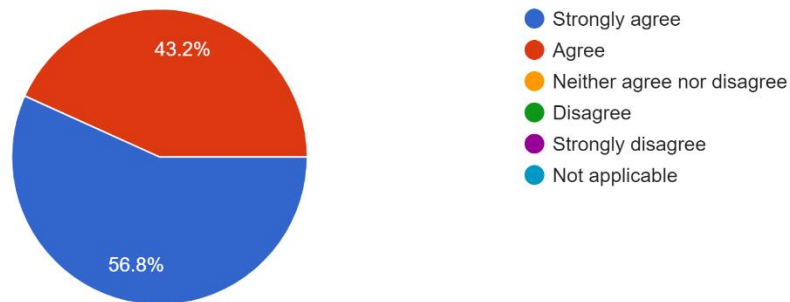
**100%** of our surveyed families agree with this.

Parents can arrange to see the child's class teacher at drop off/pick up if there are any urgent matters about progress or the child's wellbeing. Meetings and phone calls can also be arranged if you contact the school office.

**\*\*Parents do not need to wait for parent-teacher meetings in Autumn and Spring term, to discuss progress. More regular meetings can be arranged if you are concern about an aspect of your child's development.**

There is a good range of subjects for my child at this school

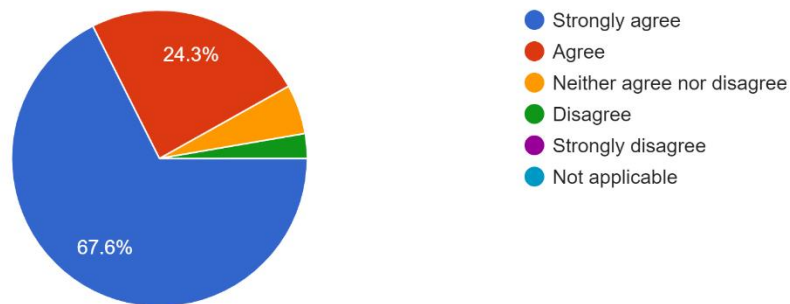
37 responses



**100%** of parents are satisfied with the curriculum (subjects) the school offers. At APSOL we try our very best to ensure that all children get an ambitious and enriched curriculum.

My child can take part in clubs and activities at this school

37 responses

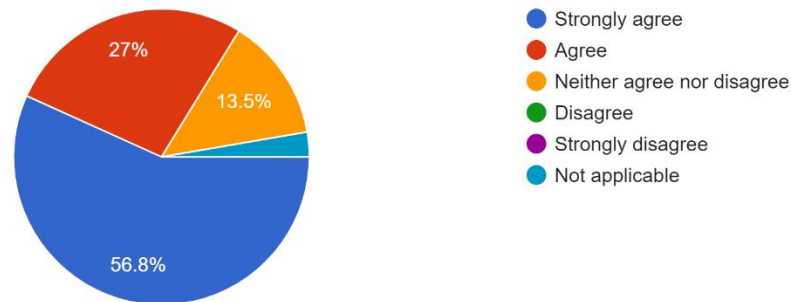


All children are given the opportunity to participate in enrichment clubs and activities offered at APSOL.

Additional activities such as Talent show and after school clubs - it is the parents responsibility to complete registration and application forms for these as they form part of additional enrichment.

### The school supports my child's wider personal development

37 responses

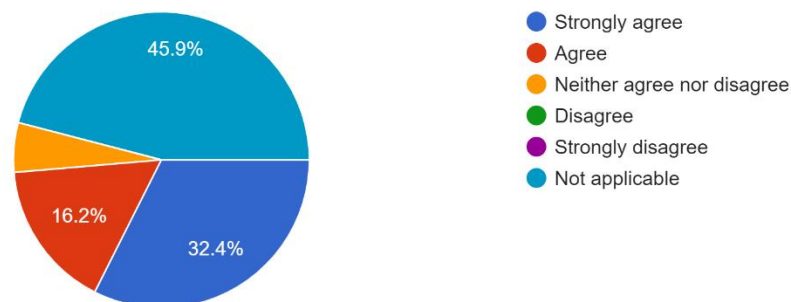


These are just some of the ways the school supports your child's personal development:

- PSHE subject delivery (Jigsaw)
- Assemblies
- Unicef Rights Respecting school
- Focus on mental and physical health (lessons, playtimes, PE curriculum)
- British values, school values, school rules
- Range of clubs on offer
- Additional provision to National curriculum: Forest school sessions for the younger children
- Special days which celebrate cultural diversity, other languages, beliefs

### The school gives my child with SEND the support they need to succeed

37 responses



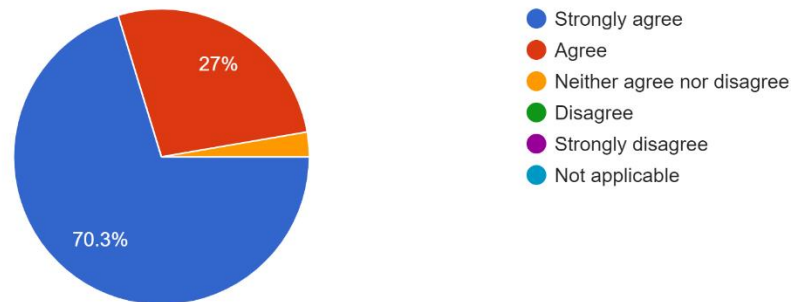
All the parents with children with SEND who have completed this survey, are satisfied with the support their child receives.

The school works closely with external agencies to ensure that all children with needs are well supported with their learning, social and developmental needs.



I would recommend this school to another parent

37 responses

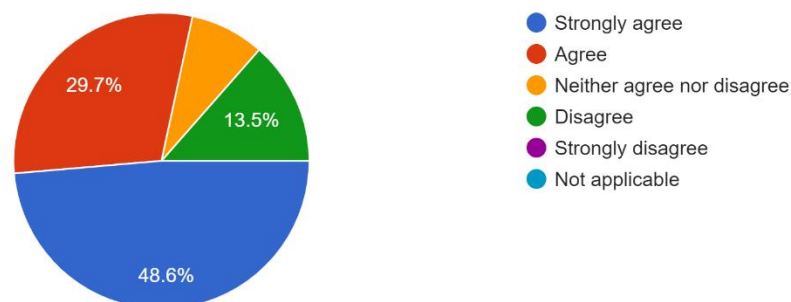


**97.3%** of families would recommend our school.

We truly value this feedback and will continue to ensure that all our children and families feel proud to be part of the APSOL family. We also thank our families who go above and beyond to help spread the word about our school.

My child gets the right amount of home-learning and homework

37 responses



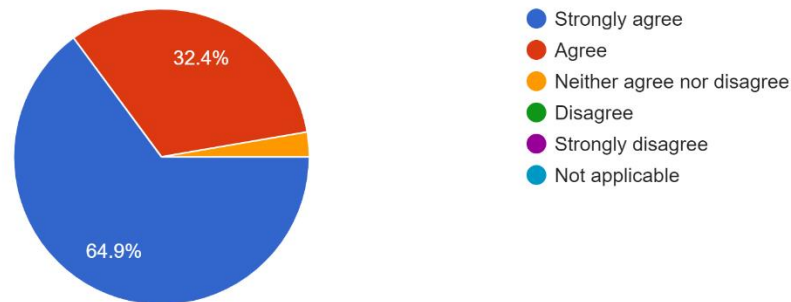
At APSOL, we are aware that our children and staff are working very hard throughout the day and already have an extended school day finishing at 4pm.

Our aim is to support children's independence and responsibility by giving them work they can do independently and learning they can revisit, whilst being mindful of the above.

Portuguese – the children will be receiving Portuguese weekly homework in addition to their daily reading and current homework provision.

The teaching staff are kind and caring, they know my child well

37 responses



**97.3%** of parents agreed that staff are kind and caring and know children well. This is echoed by our external advisers for school improvement: Link Inspector and School Improvement Advisor.

**Are there any morning or after school clubs that you would like to see offered at APSOL in addition to our existing offer?**

No, satisfied with current APSOL offer 16

Ballet/Dance 4

IT/Coding 5

Debate 1

Board games/ puzzles 2

Cooking 3

Engineering 3

Martial arts 2

Football for Reception 1

Music 2

Portuguese language club 4

Swimming 1

Art and crafts 1

Club capacity – 2 per day

Currently offering 8 clubs in addition to after school childcare

We will continue to review which clubs we can offer given our space limitations at present and all the requirements for external providers to comply with.

At present, we cannot accommodate holiday clubs due to building work plans.

What do you think we can do better?	
More prompt responses to emails	Emails will be responded within 24hours. You will need to call the school by phone if you have urgent matters that need to be known on the day.
More notice for events eg annual calendar of school events so parents can plan in advance	We display our annual term dates on the school website (parent zone). We will plan our annual events in advance and display these on our events calendar on the school website before the beginning of the next academic year, so that parents can plan attendance in advance.
Parent-teacher meetings a little longer e.g 15mins	We will explore this as a team in time for the next parent-teacher consultations.
More personal feedback on a daily basis	Due to teacher wellbeing and the amount of children in each class, this is not possible. As a team, we will explore ways in which you can see how your child is progressing and doing on a more regular basis eg books sent home during holidays/returned to school or days you can drop in for a social and meet with the staff to address particular matters more promptly
Regular uploads on Tapestry for Reception	Reception team will review current system and procedures for uploading as well as any technical issues.
Prices of photographs is high	We currently charge £20 for a set of digital photos. This money goes towards our school fund which helps run the school due to having a FOAPSOL photographer. Most school photographers charge over £20 for one digital photo and £30-£50 for a set of 2-3 prints.
Finish the refurbishment	The Head and Chairs of Governors are in regular contact with DfE capital management team who are responsible for the refurbishment programme. We are nearly there! We will continue to ensure that our little APSolings have the best education experiences before, during and after completion.
More transparency about food offered at lunch	Our caterers are Edwards and Wards who supply school meals to most Wandsworth schools. Due to not having our own kitchen on site, our food is transported from a mother kitchen at another local primary school. Therefore our menu is the same as the menu at that school. We share our menus by email to all our parents.
Red cards, behaviour system for younger children	Pupil voice (School council meeting) The head has met with school council to discuss: <ul style="list-style-type: none"> <li>- Consistency of use of behaviour systems across the school</li> <li>- Child perception of the cards and how they feel</li> <li>- What they would like to see more of</li> </ul> The children have voted for the behaviour system of their choice which has a stronger focus on positive praise and achievement. Our behaviour policy will be amended accordingly and this will be communicated to families on the next school newsletter.

Thank you to everyone who completed the survey. A massive heartfelt thanks for all these messages that have been warmly received by all:

There is always room for improvement but I am happy with what is been done.

Nothing, I believe the school is devoted to give children the best experience while learning.

I'm very happy with the school and I'm grateful to be part of a group of amazing parents, school staff which an amazing community feel.

Haven't had an issue that I'd be able to comment on. So overall I'm happy with the school as it is.

I would love to be able to continue on secondary school

Nothing as you are asking for feedback (that's a great initiative). I am available to talk about my answers if required.

I have no complaints.

I'm happy with the education school provides to my son ,he is happy ,he feels safe, and he his progress is great ,so apart from the frustration on the delays regarding building work, (out of school control). I'm confident is the right place for my son.

I believe the only thing that must to happen is the renovation to finish and our kids have more space to play. I know this has nothing to do with school staff. Apart of that you are all doing a great job! APSOL is a lovely school with an excellent team!

I'm happy

March 2023